



AAC

Accessibility Advisory Committee

300 7th Street, SW
Washington, DC 20024

Bus/Rail Subcommittee *Virtual* Meeting
Monday, May 13, 2024
4:00 p.m. to 6:00 p.m.

Agenda

- 4:00 p.m. Call to Order and Roll Call:
Anu Sharma, AAC Coordinator
- 4:05 p.m. Review and Approval: Agenda, Prior Meeting Minutes:
Tino Calabia, Chair
- 4:10 p.m. Wayfinding Updates and Customer Experience:
Sarah Meyer, Executive Vice–President and Chief
Customer Experience & Engagement Officer
- 5:00 p.m. Summer Shutdown:
Marc Bowman, Strategic Communications Manager,
Community Relations and Outreach; Jameshia
Peterson, Planning Manager, Bus Street Operations;
Theresa Thomas, Supervisor Crew Support, Wayside
Work Planning
- 5:30 p.m. White Boards in Metrorail Stations – Update:
Cherry-Ann Santos, Chief Customer Operations
Supervisor, Rail Infrastructure Support Services, Office
of Rail Transportation
- 5:45 p.m. Public Comment Period
- 6:00 p.m. Adjournment